

## Place Farm Primary Academy - Early Help Offer

Early help means providing support as soon as a problem emerges, at any point in a child's life. Providing early help is more effective in promoting the welfare of children than reacting later.

At Place Farm Primary Academy, we understand that, from time to time, family and home life can have its complications. At these times, our families may require some extra help and support. Our Early Help Offer below explains how we can support and advise our families during these times.

<p><b>What support do we offer?</b></p>	<p>In school, our Safeguarding team are available to support and advise families. We can signpost or refer families to relevant services or agencies for further help and can offer support to the children in school. Where necessary, the school can open a CAF (common assessment framework) which will help our families to access the help they need; whether from a Family Support Practitioner, from Social Services or other external agencies.</p> <p>Mrs Bavester our Children and Family Support Manager is trained in supporting children in school who may be experiencing any number of issues. She works closely with the child's class teacher, the Safeguarding team and the family, throughout this process. She is also a trained ELSA (Emotional Literacy Support Assistant).</p>
<p><b>What sort of concerns could we support you with?</b></p>	<p>At Place Farm, we can offer support and advice on a range of issues, including: domestic violence, family break ups, school attendance, housing concerns, financial worries and debts, abuse or neglect, behaviour management and parenting, bereavement and loss, bullying and online safety. We will aim to help as much as we can with any issue you feel is having a negative impact on your child. Always come and speak to us, if you are concerned.</p>
<p><b>When should you contact the school with your concerns?</b></p>	<p>Contact us when you feel a concern is having a negative impact on your child. We will always try to meet with you or give you a call quickly, to find out what the problem is and arrange what we can do to support you with your concern.</p>
<p><b>How will safeguarding procedures be effective in supporting families?</b></p>	<p>The Safeguarding team have all received training to deal with varying issues and concerns. As described in this document and in our Safeguarding policy, the school has clear procedures to follow, if we feel that a child is in danger. Where there are concerns raised, the school will follow our reporting procedures, and the team will work with the families and all relevant agencies.</p>
<p><b>Who might the school refer to?</b></p>	<ul style="list-style-type: none"> <li>• Children and Young People's Services</li> <li>• The In Year Fair Access Panel (IYFAP)</li> <li>• County Inclusive Support Service (CISS)</li> <li>• The School Nurse</li> <li>• Speech and Language Therapist</li> <li>• Educational Psychologist</li> <li>• Suffolk Young Carers</li> <li>• Education Welfare Officer (Attendance)</li> </ul>
<p><b>Who might the school signpost families to?</b></p>	<ul style="list-style-type: none"> <li>• The Citizens Advice Bureau</li> <li>• Your GP or Health Visitor</li> <li>• The Freedom Project</li> <li>• The Food Bank</li> <li>• The Children's Centre</li> <li>• Children and Adolescent Mental Health Service (CAMHS)</li> </ul>
<p><b>Supporting Policies</b></p>	<p>The policies below may give you further information regarding your concern. These are available on our website or you can request a paper copy from the school office.</p> <ul style="list-style-type: none"> <li>• Safeguarding Policy</li> <li>• Special Needs Policy</li> <li>• Behaviour Policy</li> </ul>